



## Center Sales & Service Associates

**LOCATION:**

20 East Thomas Road, Phoenix, AZ 85012

**TRAINING:**

Training classes start in October 2013, paid training!

**WAGES:**

\$10.50/hr during training; \$11.50/hr plus commissions after training

CenturyLink is one of the largest Telecommunications companies in the United States. CenturyLink provides broadband, voice and wireless services to consumers and businesses across the country and advanced entertainment services. Our Phoenix Center is looking to hire 22 dedicated and motivated individuals to provide our customers with the best service and products available.

**JOB DUTIES:**

- Receive inbound calls from CenturyLink residential customers.
- Meet required sales objectives.
- Perfect the customer experience by providing excellent service on every call.
- Consult with customers to gather information and make recommendations for their communication and entertainment needs.

**QUALIFICATIONS:**

- Six months experience in sales and customer service.
- Exhibits energy and passion to resolve customer issues.
- Multi-tasking, problem-solving, and strong verbal communications skills.
- Ability to work with several computer systems/screens (20 or more) simultaneously.

**BENEFITS:**

- Full time (40 hours per week). Overtime is available. Monday to Friday Schedule (Weekends Off).
- Commissions are uncapped !!
- Paid time off and Paid holidays. Discounts in CenturyLink, Verizon Wireless and Direct TV products and services.
- Medical , Dental and Vision Coverage and Prescription drug Programs (after 30 days).
- Pre-paid college assistance (you pick your career).

APPLY TODAY ONLINE AT [www.centurylink.jobs](http://www.centurylink.jobs) – Key Word Search 11896BR

**\*\*\*\*\*NOW HIRING\*\*\*\*\***

**Onsite Recruitment September 19**

**8:30AM – 11:30AM**

**Location: Maricopa Workforce Gilbert 735 N. Gilbert Rd. St. 234  
Gilbert, AZ 85234**